

Working with Immigrant Victims  
State, Regional and National Resources \*

<b>Agency: State Resources</b>	<b>Phone/Contact Name</b>	<b>Email Address/Website</b>	<b>Description</b>
Delaware Helpline	Phone 1-800-464-4357 Out of State 1-800-273-9500	<a href="http://www.delawarehelpline.org">www.delawarehelpline.org</a>	Phone and online directory of Delaware services. Information and referrals to services are available in Spanish.
City of Wilmington PD	Carolyn Becker, 302-576-3665	<a href="mailto:Carolyn.Becker@cj.state.de.us">Carolyn.Becker@cj.state.de.us</a>	Bi-Lingual (Spanish-English) police based victim advocacy services - City of Wilmington
New Castle County PD	Carmen Mendez, 302-395-8117	<a href="mailto:cmmendez@nccde.org">cmmendez@nccde.org</a>	Bi-Lingual (Spanish-English) police based victim advocacy services - New Castle County
DE State Police Victim Services & Delaware Victim Center	Eunice Mercado, 1-800-842-8461	<a href="mailto:Eunice.Mercado@state.de.us">Eunice.Mercado@state.de.us</a>	Bi-Lingual (Spanish-English) police based victim advocacy services (Statewide – 24 hours).
City of Georgetown PD	Ruby Kepley, 302-856-6613	<a href="mailto:Ruby.kepley@cj.state.de.us">Ruby.kepley@cj.state.de.us</a>	Bi-Lingual (Spanish-English) police based victim advocacy services - City of Georgetown
Community Legal Aid Society (CLASI)	Laura Graham, Esq., NCC: 302-575-0660, ext. 258; Kent: 302-674-8500; Sussex: 302-856-0038	<a href="mailto:lgraham@declasi.org">lgraham@declasi.org</a> <a href="http://www.declasi.org">www.declasi.org</a>	<u>New Castle</u> : Legal assistance for immigrant victims, including U & T Visas; <u>Kent &amp; Sussex</u> : VAWA Self-Petitions, Special Immigrant Juvenile Petitions, U & T Visas.
La Esperanza	Neda Biggs, Esq., Immigration only in DE 302-854-9262  Rosemary Martinez, 302-854-9262	<a href="mailto:nedabiggs@aol.com">nedabiggs@aol.com</a> & <a href="mailto:nbiggs@laesperanza.org">nbiggs@laesperanza.org</a>  <a href="mailto:rmartinez@laesperanza.org">rmartinez@laesperanza.org</a>	Bi-Lingual (Spanish – English) legal assistance for immigrant victims, including U & T Visa.  Bi-Lingual (Spanish-English) community-based victim services in Sussex County.
Delaware Victim Services Agency Profiles	See DSP Victim Services Website	<a href="http://dsp.delaware.gov/">http://dsp.delaware.gov/</a> Click Units and Sections, click Victim Services, scroll down for link to Delaware Victim	A directory of Statewide victim service agencies in DE compiled by the DE Victims Rights Task Force.

Created By: The Domestic Violence Coordinating Council

[www.dvcc.delaware.gov](http://www.dvcc.delaware.gov)

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		Service agencies, under Violent Crimes Compensation Program.	
Catholic Charities Immigration Project	Maria Mesias, 302-654-6460	<a href="mailto:mmesias@ccwil.org">mmesias@ccwil.org</a> <a href="http://www.cdow.org">www.cdow.org</a>	Bi-Lingual (Spanish-English) assistance (not legal representation) for individuals and families relating to legal status – City of Wilmington.
Crossroads of Georgetown	Yvonne Dodd, 302-855-0558	<a href="mailto:crossroadsgt@comcast.net">crossroadsgt@comcast.net</a>	Bi-Lingual (Spanish-English) Mental Health Services – Sussex County (Sliding scale); DVCC Certified Batterers’ Intervention Program/Sliding scale.
Child, Inc.	Mary Davis, 302-762-8989	<a href="mailto:mdavis@childinc.com">mdavis@childinc.com</a>	Bi-Lingual (Spanish-English) Mental Health Services – New Castle County, DVCC Certified Batterers’ Intervention Program/Sliding Scale
<u>St. Francis Hospital</u> Center of Hope (Centro de Esperanza)  St Francis Family Practice	302-369-9370   302-575-8040	<a href="http://www.stfrancishealthcare.org">www.stfrancishealthcare.org</a> Patients can receive a discount for services and financial assistance is available for those that qualify.	Bi-Lingual (Spanish-English) comprehensive family practice pre-natal health care services in New Castle County.   Bi-Lingual (Spanish-English) comprehensive medical health services in New Castle County.

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Westside Family Health Care Center	302-655-5822	<a href="http://www.westsidehealth.org">www.westsidehealth.org</a>	Bi-Lingual (Spanish-English) comprehensive health care, mental health services and translation services in New Castle County. Services provided regardless of ability to pay/sliding scale.
La Red Health Center	302-855-1233	<a href="http://www.laredhealthcenter.org">www.laredhealthcenter.org</a>	Bi-Lingual (Spanish-English) comprehensive health care services in Sussex County provided regardless of ability to pay/sliding scale.
Abriendo Puertas	Maria Picazo, Director 302-745-9874	<a href="mailto:mpicazo@abriendo-puertas.org">mpicazo@abriendo-puertas.org</a>	Bi-Lingual (Spanish-English) 24-hour hotline and shelter services (Sussex County). Services are free.
United States Attorney's Office, U.S. Department of Justice.	Christopher Burke, Assistant U. S. Attorney 302 573-6277 x 142  Susan Baldwin, Victim/Witness Coordinator, 302-573- 6277 x 132	<a href="mailto:Christopher.J.Burke@usdoj.gov">Christopher.J.Burke@usdoj.gov</a>  <a href="mailto:Susan.Baldwin@usdoj.gov">Susan.Baldwin@usdoj.gov</a>	Federal prosecutor for Human Trafficking offenses and related crimes.  Provides prosecution-based victim assistance to victims of federal crimes.

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State of Delaware, Department of Justice	Gladys Crespo 302-577-8390	<a href="mailto:Gladys.Crespo@state.de.us">Gladys.Crespo@state.de.us</a>  <a href="http://attorneygeneral.delaware.gov/office/admin.shtml">http://attorneygeneral.delaware.gov/office/admin.shtml</a>	Provides counseling services and assistance for residents of Delaware applying for citizenship and/or immigration benefits. Establishes case files and follows up with federal agencies to determine status. Serves as the liaison between residents of Delaware and the Immigration and Naturalization Service. Bi-Lingual (Spanish-English).
State of Delaware, Department of Justice  Delaware Department of Health and Human Services, Division of Social Services.	Mirta Collazo 302-856-5353  Thomas Hall, Social Services Administrator 302-255-9605  Linda Crusco, Food Stamp Administrator 302-255-9606	<a href="mailto:Mirta.Callazo@state.de.us">Mirta.Callazo@state.de.us</a>  <a href="mailto:Thomas.Hall@state.de.us">Thomas.Hall@state.de.us</a> <a href="http://www.dhss.delaware.gov/dhss/dss">www.dhss.delaware.gov/dhss/dss</a>  <a href="mailto:Linda.Crusco@state.de.us">Linda.Crusco@state.de.us</a>	Bi-Lingual (Spanish-English) advocacy services provided to victims of domestic violence and other violent crimes; court accompaniment, referral services, assistance with restitution, assistance with the VCCB and notary services for victim assistance related documents.  State of Delaware Refugee and Health Coordinator responsible for overseeing Refugee Cash Assistance to immigrant victims who have been certified.  Oversees food stamp policy for immigrant victims who have been certified.

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Delaware Department of Health and Human Services, Division of Medicaid & Medical Assistance.	Jill Williams, Medical Assistance Administrator 302-255-9609	<a href="mailto:Jill.Williams@state.de.us">Jill.Williams@state.de.us</a>	Oversees medical benefits for immigrant victims who have been certified.
Delaware Department of Services for Children, Youth and Their Families, Division of Family Services Report Line.	1-800-292-9582	<a href="http://www.kids.delaware.gov/fs">www.kids.delaware.gov/fs</a>	This 24 hour report line receives all reports for suspected child abuse, neglect or dependency. Bi-Lingual staff is available.
ContactLifeline, Inc.	Maria Martinez, 302-761-9800 x 1008	<a href="mailto:mmartinez@contactlifeline.org">mmartinez@contactlifeline.org</a> <a href="http://www.contactlifeline.org">www.contactlifeline.org</a>	Bi-Lingual (Spanish-English) services for victims of Sexual Assault in New Castle County: <ul style="list-style-type: none"> <li>• Follow-up after care services; Community outreach to underserved populations;</li> <li>• Counseling support services.</li> </ul>
Survivors of Abuse in Recovery, Inc. (S.O.A.R).	Rosa Fernandez, 302-684-3610	<a href="http://www.soarinc.com">www.soarinc.com</a>	Bi-Lingual (Spanish-English) counseling services for victims of sexual assault (Kent and Sussex County). Services provided regardless of ability to pay/sliding scale.

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Chinese American Community Center (CACC)	Wendy Lu, 302-239-0432	<a href="mailto:www.cacc_de@hotmail.com">www.cacc_de@hotmail.com</a>	Bi-Lingual (Chinese-English) interpretation and support services for victims in New Castle County.
Latin American Community Center (LACC)	302-655-7338	<a href="http://www.thelatincenter.org">www.thelatincenter.org</a> .	Community policing outreach for immigrant victims in New Castle County. Also, LACC provides bi-lingual (Spanish-English) advocacy and a “continuum of care through programs and services”. Services include: Mental Health (Sliding scale and accept Medicaid); DV Counseling/Case Management; Assistance for Latino male victims of crime, and Legal assistance.
Turning Point at People’s Place	Juan Rodriguez, 302-424-2420	<a href="http://www.peoplesplace2.com">www.peoplesplace2.com</a>	Bi-Lingual (Spanish-English) Certified Batterers’ Intervention Program for men only.
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**Regional/National Resources**

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U.S. Department of Health and Human Services, Office of Refugee Resettlement (ORR) - Human Trafficking Contact	1-866-401-5510	<a href="http://www.acf.hhs.gov/programs/orr/benefits/cma.htm">www.acf.hhs.gov/programs/orr/benefits/cma.htm</a>	Authority to issue certification letters for adult victims of severe forms of trafficking and issue eligibility letters for child victims of severe forms of trafficking to receive benefits, (TANF/Medical, etc.)
U.S. Department of Health and Human Services Human Trafficking Hotline	1-888-373-7888	<a href="http://www.acj.hhs.gov/trafficking">www.acj.hhs.gov/trafficking</a>	Assistance for trafficking victims.
National Domestic Violence Hotline	1-800-799-SAFE or 1-800-787-3224: TTY for the deaf	<a href="http://www.ndvh.org">www.ndvh.org</a>	24-hour hotline bi-lingual assistance for victims of domestic violence.
Legal Momentum	Janice Kaguyutan, 202-326-0040	<a href="mailto:jwp@legalmomentum.org">jwp@legalmomentum.org</a>	Provides technical assistance on cases for immigrant victims who may qualify for the U visa.
National Immigration Project of the National Lawyer's Guild	Gail Pendelton, 617-227-9727	<a href="mailto:nipgail@nlg.org">nipgail@nlg.org</a>	Provides technical legal assistance on cases for immigrant victims who may qualify for the U visa.

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Catholic Legal Immigration Network (CLINIC)	1-800-354-0365	<a href="http://www.cliniclegal.org">www.cliniclegal.org</a>	Multilingual 24 hour hotline that provides outreach and service access to individuals granted asylum. CLINIC also provides legal assistance, training and advocacy.
Catholic Social Services of Philadelphia, Special Immigrant Populations Project	Bridget Rooney, 215-313-9008 (cell) Phyllis Forman, office 215-854-7010	<a href="mailto:sipproject@gmail.com">sipproject@gmail.com</a>	Non-profit agency, funded by the U.S. Department of Justice, Office for Victims of Crime, to screen potential trafficking victims, inform them of their rights and obtain assistance for them.
U.S. Conference of Catholic Bishops, Inc. (for DE, NJ, MD, PA)	Nyssa Nestas, 202-541-3366 or Ms. Williams, 202-557-0581	<a href="http://www.usccb.org">www.usccb.org</a> Click on Social Justice Issues for information and resources on trafficking.	Non-profit agency federally funded to provide services for trafficking victims and contracts with other agencies to provide services. Information is also provided on immigrants, refugees, and unaccompanied refugee minors.
U.S. Department of Health and Human Services, Office of Refugee Resettlement, Unaccompanied Refugee Minor Program	Child Protection Specialist, 202-402-4732	<a href="http://www.acf.hhs.gov/programs/orr/unaccompaniedrefugeeminors">www.acf.hhs.gov/programs/orr/unaccompaniedrefugeeminors</a>	Provides specialized foster homes, licensed care settings and other services for unaccompanied trafficked minors who have received an eligibility letter from HHS.

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U.S. Department of Justice, Executive Office for Immigration Review (Pro Bono Program)	Steve Lang, Esq. – Coordinator of pro-bono Legal Services	<a href="http://www.usdoj.gov/eoir">www.usdoj.gov/eoir</a>  (Click on Pennsylvania)	List of free or low cost legal services by state for indigent people in immigration removal proceedings
U.S. Department of Justice (Trafficking in Persons and Worker Exploitation Report Line)	1-888-428-7581	<a href="http://www.usdoj.gov/whatwedo/whatwedo_ctip.html">www.usdoj.gov/whatwedo/whatwedo_ctip.html</a>	Report line and information on what DOJ does in the area of Human Trafficking
U.S. Department of Justice, Office for Victims of Crime (OVC)		<a href="http://www.ojp.usdoj.gov/ovc">www.ojp.usdoj.gov/ovc</a>	OVC funds victim service programs for alien trafficking victims. OVC oversees diverse programs that benefit crime victims, provides grants and funding, information, publications, resources, training, technical assistance, etc.
The Tahirih Justice Center 6066 Leesburg Pike, Suite 220 Falls Church, VA 22041	Rene Cutlip – managing immigration attorney  Phone: 703-575-0070 Fax: 703-575-0069	<a href="mailto:justice@tahirih.org">justice@tahirih.org</a>	The Tahirih Justice Center was founded in 1997 to address the acute need for legal services of immigrant and refugee women seeking protection from human rights abuses – Services are pro-bono.

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Hebrew Immigrant Aid Society (HIAS) 2100 Arch Street, 3 <sup>rd</sup> Floor, Philadelphia, PA 19103	Lisa Hurlbutt – 215-832-0900	<a href="http://www.hiaspa.org">www.hiaspa.org</a>	Immigrant legal services – Represent immigrants before Homeland Security and US Immigration Court (VAWA and U/Visas) - Services are pro-bono.
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\* It was our intention to develop a comprehensive resource list. If we have missed any critical services, please accept our apologies and contact [Kenzel.Messick@state.de.us](mailto:Kenzel.Messick@state.de.us) with information and corrections for further updates.

Working with Immigrant Victims\Resources Local & National OCT08.

10/15/08