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## Reminders

### 2020 HIPAA & OSHA TRAINING

Get an early start this year and become complaint with the annual HIPAA & mandatory OSHA training. Schedule today with MSD's Compliance Coordinator Dwayne Downs at 302-366-1023. BLS training coming soon!

### MSD MEMBERS RECEIVE DISCOUNTS ON SERVICES

See list of Affinity Partners at <http://tinyurl.com/affinitypartners>

### CONFERENCE ROOM SPACE

Need a conference room? Contact Patrick Rita at 302-224-5189.

## Contact MSD

302-366-1400  
[MedicalSocietyofDelaware.org](http://MedicalSocietyofDelaware.org)

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## 2020 Insurance Payers Workshop

**REGISTRATION CLOSING** for the next Practice Management & Education Session, *2020 Insurance Payers Workshop*, Tuesday, January 14th from 8:00 - 11:00 am, at the MSD Conference Center in Newark with video conferencing to Bayhealth Hospital, Kent General Campus. Representatives from AmeriHealth Caritas, Cigna, CMS, Highmark Delaware, Highmark Health Options, and United Healthcare will present on the latest changes and updates that will affect your practice and patients' health insurance plans for the year. For more information and to register visit <https://reg.planetreg.com/2020IPW>. **Seating is limited!**

## Can You Recognize Signs of Domestic Violence?

The State of Delaware Domestic Violence Coordinating Council (DVCC) Medical Committee is working to target resources needed to help providers recognize domestic violence, feel comfortable in screening for domestic violence and most importantly provide resources for domestic violence victims. The Committee is working to update the *State of Delaware Domestic Violence Resource Manual for Healthcare Professionals*, but your input is needed. Please take a short survey to help improve the manual <https://tinyurl.com/RMHPSurvey>. To view the Domestic Violence Resource Manual for HealthCare Professionals visit <https://tinyurl.com/DVRM11>.

## DPH Reminds You to Protect Yourself This Flu Season

The Division of Public Health (DPH) is reminding Delawareans to protect themselves and those around them this influenza season by getting vaccinated, as DPH announces the first two flu-related deaths of the 2019-2020 flu season. The two were ages 68 and 65 and residents of Sussex County, and both individuals had underlying health conditions. At the end of December, Delaware has had 1,083 lab-confirmed cases of the flu, however, the actual number of cases circulating statewide is likely much higher. For more information visit <https://tinyurl.com/19-20DELFLU>.

## Identity Theft Webinar: Are You and Your Family Protected?

**REGISTRATION CLOSING!** MSD has partnered with IDShield to offer identity theft protection services that protect your personal information from getting into the wrong hands. Their plan benefit offers a \$1 million protection policy; unlimited service guarantee; identity, credit, and social media monitoring with real time alerts; username and password combination monitoring; full-service identity restoration; child monitoring (family plan only); and 24/7 emergency access. MSD members, their employees and families receive a discount! As an introduction, MSD in partnership with IDShield is offering a **FREE Lunch Time Webinar on Wednesday, January 15, 2020 from 12:00 – 1:00 pm**. This session will provide an overview of identity theft, data breach, who can be affected, and services offered for protection. For more information and to register please visit <https://reg.planetreg.com/IDShield>.

## Certified Medical Office Managers in High Demand

Take this important step in your career... The next Certified Medical Office Manager (CMOM) course will be held on **Feb 20, 21, 27, and 28** at the MSD Conference Center in Newark. The CMOM curriculum is a complete resource chosen by medical office professionals seeking to expand their skills and excel in a practice leadership role. Whether you are currently running a practice or want to acquire the skills to become a practice leader, the program will explain this role in detailed, easy-to-follow modules. Participants will gain a thorough foundation for managing a successful medical practice. For more information visit <https://reg.planetreg.com/CMOM2020>. Test your practice management knowledge and take a free assessment at <http://tinyurl.com/CMOMTest>.

## Tips to Prepare Your Practice for E/M Office Visit Changes

The AMA has worked with CMS to overhaul the Evaluation and Management (E/M) office visit codes, in order to reduce documentation burdens that interfere with patient care. Physician practices are encouraged to start planning now for the operational, infrastructural, and administrative workflow adjustments that will result from this overhaul **effective January 1, 2021**. **Tip # 1: Identify a project lead** - The transition to the revised E/M office visit coding guidelines will require staff education, review of internal policies and procedures, and financial tracking. Specify a project lead who is charged with leading the transition. For pointers on how to lead change within your practice, see the AMA STEPS Forward™ module on organizational leadership and change management by visiting <https://tinyurl.com/AMASFM>. Look for next week's Practice Matters for Tip # 2.