



Medical Society of Delaware

Practice Matters

Keeping Your Practice Informed Through Weekly Broadcast Fax

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In This Issue

- Tip #2 - Prepare Your Practice for E/M Office Visit Changes Coming in 2021
- Quality Payment Program: Recheck Your Final 2019 MIPS Eligibility
- Certified Medical Office Managers in High Demand
- MSD Hosts Successful 2020 Insurance Payers Workshop
- MSD Hosts Informative Identity Theft Webinar
- Premier Educational Partner Spotlight – Cover & Rossiter

Reminders

2020 HIPAA & OSHA TRAINING

Get your 2020 HIPAA & mandatory OSHA training scheduled with MSD Compliance Coordinator Dwayne Downs at 302-366-1023. BLS training coming soon!

MSD MEMBERSHIP RENEWAL REMINDER

Dues can be paid electronically by logging into the MSD website or by mail. For questions please contact MSD Membership Coordinator Michelle Seymour at 302-224-4905.

MSD MEMBERS RECEIVE DISCOUNTS ON SERVICES

See list of Affinity Partners at <http://tinyurl.com/affinitypartners>

CONFERENCE ROOM SPACE

Need a conference room? Contact Patrick Rita at 302-224-5189.

Contact MSD

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Tip #2 - Prepare for E/M Office Visit Changes Coming in 2021

The AMA has worked with CMS to overhaul the Evaluation and Management (E/M) office visit codes, in order to reduce documentation burdens that interfere with patient care. Physician practices are encouraged to start planning now for the operational, infrastructural, and administrative workflow adjustments that will result from this overhaul **effective January 1, 2021**. **Tip #2: Schedule team preparation time** - The best way to educate your practice about these upcoming changes will be to go through these changes with the practice's physicians, other clinical staff, and administrative personnel. Practices should schedule time for in-person gatherings to review the changes and to surface and address questions. An AMA *Moving Medicine* podcast addresses this topic and can be viewed by visiting <https://tinyurl.com/AMAPCST>. Look for next week's Practice Matters for Tip #3.

Quality Payment Program: Recheck Your Final 2019 MIPS Eligibility

After releasing final 2019 Merit-based Incentive Payment System (MIPS) eligibility data in December, CMS discovered and corrected inconsistencies. Use the Quality Payment Program Participation Status Tool to re-check and confirm your final 2019 MIPS eligibility. For more information visit <https://tinyurl.com/QPPMIPSRCK>.

Certified Medical Office Managers in High Demand

Take this important step in your career... The next Certified Medical Office Manager (CMOM) course will be held on **Feb 20, 21, 27, and 28** at the MSD Conference Center in Newark and at Eden Hill in Dover on **April 9, 10, 16, 17**. The CMOM curriculum is a complete resource chosen by medical office professionals seeking to expand their skills and excel in a practice leadership role. Whether you are currently running a practice or want to acquire the skills to become a practice leader, the program will explain this role in detailed, easy-to-follow modules. Participants will gain a thorough foundation for managing a successful medical practice. For more information and to register please visit <https://reg.planetreg.com/CMOM2020>. Test your practice management knowledge and take a free assessment at <http://tinyurl.com/CMOMTest>.

MSD Hosts Successful 2020 Insurance Payers Workshop

The Practice Management & Education Session, *2020 Insurance Payers Workshop* that was held earlier this week was a huge success! Representatives from AmeriHealth Caritas, Cigna, CMS, Highmark Delaware, Highmark Health Options, and United Healthcare provided an update for the new year on the latest changes what can affect your practice and patients' health insurance plans.

MSD Hosts informative Identity Theft Webinar

MSD hosted a webinar earlier this week that provided information on identity theft, data breach, who can be affected, and how you can protect yourself from potential threats. MSD has partnered with IDShield to offer identity theft protection services that protect your personal information from getting into the wrong hands. Their plan benefit offers a \$1 million protection policy; unlimited service guarantee; identity, credit, and social media monitoring with real time alerts; username and password combination monitoring; full-service identity restoration; child monitoring (family plan only); and 24/7 emergency access. MSD members, their employees and families receive a discount! For more information on IDShield please visit <https://tinyurl.com/MSD-IDShield>.

Premier Educational Partner Spotlight – Cover & Rossiter

Cover & Rossiter has been a part of the growing effort to keep our medical professionals educated through its partnership with MSD as a Premier Educational Partner. Cover & Rossiter is an award-winning CPA advisory firm recognized for providing high-quality advice and personalized service to enable clients to achieve their objectives. Cover & Rossiter's core values are built on T.R.U.S.T. For over 80 years we have been guided by the principles of **trust**, service and value for our clients and their professional advisors. We are dedicated to creating long-lasting **relationships**. The better we **understand** your needs, the better advisors we can be. We believe that an uncompromising commitment to provide superior **service** is the difference between success and failure. Finally, we seek to create a work environment that values diversity and fosters development, productivity, innovation, and **teamwork**. One of the industries the firm specializes in is Medical and Dental Practices. There are unique needs due to the growth of healthcare and technological advances, and the governmental regulations and compliance with the insurance industry. For more information visit <https://www.coverrossiter.com/>.