

# **Practice Matters**

Keeping Your Practice Informed Through Weekly Broadcast Fax

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## Reminders

#### 2020 HIPAA & OSHA TRAINING

Get an early start this year and become complaint with the annual HIPAA & mandatory OSHA training. Schedule today with MSD's Compliance Coordinator Dwayne Downs at 302-366-1023. BLS training coming soon!

## MSD MEMBERS RECEIVE DISCOUNTS ON SERVICES

See list of Affinity Partners at http://tinyurl.com/affinitypartners

## CONFERENCE ROOM SPACE

Need a conference room? Contact Patrick Rita at 302-224-5189.

#### Contact MSD

302-366-1400 MedicalSocietyofDelaware.org

To unsubscribe contact Kristie Stewart at 302-224-5196 Kristie.Stewart@medsocdel.org

## 2020 Insurance Payers Workshop

TIME IS RUNNING OUT to register for the next Practice Management & Education Session, 2020 Insurance Payers Workshop, <u>Tuesday, January 14th from 8:00-11:00 am</u>, at the MSD Conference Center in Newark with video conferencing to Bayhealth Hospital, Kent General Campus. Representatives from Aetna, AmeriHealth Caritas, Cigna, CMS, Highmark Delaware, Highmark Health Options, and United Healthcare will present on the latest changes and updates that will affect your practice and patients' health insurance plans for the year. For more information and to register visit <a href="https://reg.planetreg.com/2020IPW">https://reg.planetreg.com/2020IPW</a>. Seating is limited!

## Identity Theft Webinar: Are You and Your Family Protected?

MSD has partnered with IDShield to offer identity theft protection services that protect your personal information from getting into the wrong hands. Their plan benefit offers a \$1 million protection policy; unlimited service guarantee; identity, credit, and social media monitoring with real time alerts; username and password combination monitoring; full-service identity restoration; child monitoring (family plan only); and 24/7 emergency access. MSD members, their employees and families receive a discount! As an introduction, MSD in partnership with IDShield is offering a FREE Lunch Time Webinar on Wednesday, January 15, 2020 from 12:00 – 1:00 pm. This session will provide an overview of identity theft, data breach, who can be affected, and services offered for protection. To register visit https://reg.planetreg.com/IDShield.

## Union Hospital Officially Joins ChristianaCare

Union Hospital in Elkton, Maryland has officially become a part of ChristianaCare. The final agreement integrates Affinity Health Alliance and its subsidiaries into Delaware's largest health care provider. Union Hospital will now be known as ChristianaCare, Union Hospital, and the campus, which houses the hospital and other health services, will be known as ChristianaCare, Cecil County. For more information visit <a href="https://tinyurl.com/UnionCCHS">https://tinyurl.com/UnionCCHS</a>.

## Nanticoke Officially Joins Peninsula Regional

Nanticoke Health Services (NHS) of Seaford and Peninsula Regional Health System (PRHS), based in Salisbury, MD, have officially passed final state and federal regulatory approval for the affiliation of the two health services. Nanticoke Memorial Hospital, the Nanticoke Physician Network, and all other Nanticoke health care services have joined the Peninsula Regional Health System. McCready Health of Crisfield, MD, is expected to merge later this year. Nanticoke Memorial Hospital and Peninsula Regional Medical Center will keep their names. For more information visit <a href="https://tinyurl.com/Nanticoke-PR">https://tinyurl.com/Nanticoke-PR</a>.

## Are You A Certified Medical Office Manager?

Take this important step in your career... The next Certified Medical Office Manager (CMOM) course will be held on Feb20, 21, 27, and 28 at the MSD Conference Center in Newark. The CMOM curriculum is a complete resource chosen by medical office professionals seeking to expand their skills and excel in a practice leadership role. Whether you are currently running a practice or want to acquire the skills to become a practice leader, the program will explain this role in detailed, easy-to-follow modules. Participants will gain a thorough foundation for managing a successful medical practice. For more information visit <a href="https://reg.planetreg.com/CMOM2020">https://reg.planetreg.com/CMOM2020</a>. Test your practice management knowledge and take a free assessment at <a href="https://tinyurl.com/CMOMTest">https://tinyurl.com/CMOMTest</a>.

#### **New Medicare Card Transition is Complete**

CMS removed Social Security Number based Health Insurance Claim Numbers (HICNs) from all Medicare cards. As of <u>January 1</u>, <u>2020</u>, Medicare Beneficiary Identifiers (MBIs) will be used for all Medicare transactions such as billing, eligibility, status, and claim status. Please make sure you are receiving and processing with the MBI. For more information visit <a href="https://tinyurl.com/HCIN20">https://tinyurl.com/HCIN20</a>.

## 2020 Eligible Clinician Electronic Clinical Quality Measure Flows

CMS published the 2020 performance period electronic Clinical Quality Measure (eCQM) flows for eligible clinicians and eligible professionals, which provide an additional resource to help you interpret the logic and calculation methodology for performance rates when implementing eCQMs. It also provides an overview of each population criteria components and associated data elements that lead to inclusion or exclusion into the eCQM's quality action (numerator). For more information visit <a href="https://tinyurl.com/2020QMFlows">https://tinyurl.com/2020QMFlows</a>.