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Reminders

MSD MEMBERS RECEIVE DISCOUNTS ON SERVICES

See list of Affinity Partners at http://tinyurl.com/affinitypartners

CONFERENCE ROOM SPACE

Need a conference room? Contact Patrick Rita at 302-224-5189.

MEDICAL SOCIETY OF DELAWARE INSURANCE SERVICES (MSDIS)

MSDIS offers a complete portfolio of insurance products and services, including medical malpractice, office packages, employee benefits, and personal insurance. For more information visit: http://www.usi.com/msdis/

Contact MSD

302-366-1400 MedicalSocietyofDelaware.org

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Practice Matters

Keeping Your Practice Informed Through Weekly Broadcast Fax

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Medical Front Office Skills Certificate Program

The role of the medical office receptionist has changed in recent years. No longer are the duties of front desk personnel limited to answering the phone and making appointments for patients. Certainly no one in the medical office has spare time. Productivity of a staff member depends on the knowledge, skills, and attitude presented by the individual, as well as the training provided, how much is absorbed, and applying in practice. MSD, in partnership with Practice Management Institute, is now offering the Medical Front Office Skills Certificate Program. This class will be held **November 8 & 9, 2018 at the Eden Hill Medical Center in Dover, DE**. This program will cover. customer service, communication techniques, data collection, medical terminology, front desk operations, insurance basics, billing and collections, compliance, and much more. For more information and to register please visit: https://reg.planetreg.com/MFOS2018.

MSD Practice Management Session: Delaware PMP

Please join us for the next MSD Practice Management & Education session on **Tuesday, November 13, from 8:00 am – 10:00 am** at the MSD Conference Center in Newark, DE with video conferencing to Bayhealth at Milford Hospital. This Practice Management Session will focus on the Delaware Prescription Monitoring Program (PMP). **All who hold an active Delaware Controlled Substance Registration (CSR) must be registered with the PMP.** Find out all the latest on this important program including how to navigate it, the rules on delegates and authorized users, get an overview of Narxcare and learn about the latest activities of the PMP Advisory Committee and Addiction Action Committee. To register visit: https://reg.planetreg.com/DELAWAREPMP2018.

MSD Annual Meeting and Inaugural Gala

The Medical Society of Delaware's 229th Annual Meeting and Gala will be Saturday, November 17. This year's educational programming will focus on "Technology: Pioneering the Future of Medicine." Presentations will include *Biodegradable Piezoelectrics*, which are sensors that can help physicians monitor chronic lung disease, swelling of the brain, and many other serious medical conditions; *3D Medical Printing*; and *Pioneerism the Delaware Way: Blockchain Firsts in Business, Collaboration, Innovation and Substantive Results*. The Inaugural Gala will be held at the DuPont Country Club in Wilmington. To register: https://reg.planetreg.com/2018AM.

DPH Confirms First Pediatric Flu Case for 2018-2019 Season

The Delaware Division of Public Health (DPH) is reporting the state's first laboratory-confirmed case of influenza in a child for the 2018-2019 flu season. The case involves a 5 year old from Sussex County. This brings the total number of flu cases this season to six, as of Oct. 5, 2018. During the 2017-2018 flu season, Delaware recorded 9,051 flu cases, the highest number of laboratory-confirmed flu cases since record keeping began in 2005. Over 1,200 people were hospitalized and 35 people died. For more information visit: https://tinyurl.com/18-19FluDE.

DPH Announces Sustained Funding for Naloxone

Increasing access to the overdose-reversing medication naloxone has been a key priority for the Delaware Department of Health and Social Services (DHSS) as state and local partners work together to develop solutions to address the opioid epidemic. In support of that, the Department's Division of Public Health (DPH) is announcing sustained funding for naloxone for first responder agencies statewide. For more information visit: https://tinyurl.com/NaloxoneFunding.

Implement a Successful Diabetes Prevention Strategy

The National Diabetes Prevention Program *lifestyle change program* is a year-long program that has been proven to help patients delay or prevent type 2 diabetes. Approximately 30 million adults in the U.S. have diabetes. MSD is encouraging members to take a short survey and engage in a three step easy diagnosis program outlined in the introduction to the survey. For the survey visit: https://tinyurl.com/AMADiabetesSurvey.

Upcoming Events:

November 3 - 2nd Annual GI Symposium, John H. Ammon Education Center, Main Auditorium, 8:00 am – 1:30 pm, Newark, DE 19718. To register: http://reg.planetReg.com/2ndAnnualGISymposium November 19 - SAVE THE DATE! American Board of Medical Specialties (ABMS) regarding their Maintenance of Certification (MOC) process, 5:30 pm, Christiana Hospital Ammon Auditorium. Registration to come.