**In This Issue**
- Delaware Monitoring Travelers Returning From China
- "It's OBVIOUS" Presents: The Dangers of Vaping
- Certified Medical Office Manager Course
- MSD Practice Management Session – Cyber Security
- Tip #6 - Prepare Your Practice for E/M Office Visit Changes Coming in 2021
- Do Your Homebound Patients Need Meals Delivered?
- MSD Holiday Hours

**Reminders**

**2020 HIPAA & OSHA TRAINING**
Get your 2020 HIPAA & mandatory OSHA training scheduled with MSD Compliance Coordinator Dwayne Downs at 302-366-1023. BLS training coming soon!

**MEDICAL FRONT OFFICE SKILLS CERTIFICATE PROGRAM**
Learn communication techniques, data collection, medical terminology, front desk operations, insurance basics, billing, collections, and much more. Class starts March 19-20. For more information and registration visit https://reg.planetreg.com/MFOS2020.

**CONFERENCE ROOM SPACE**
Need a conference room? Contact Patrick Rita at 302-224-5189.

**Contact MSD**
302-366-1400  
MedicalSocietyofDelaware.org

To unsubscribe contact  
Kristie Stewart at  
302-224-5196  
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**Delaware Monitoring Travelers Returning From China**
The Delaware Division of Public Health (DPH) is providing an update on its efforts to monitor for potential cases of 2019 novel coronavirus (2019-nCoV). DPH continues to coordinate closely with the Centers for Disease Control and Prevention (CDC) and local health care professionals to identify potential cases, and has updated its guidance for risk assessment and monitoring travelers returning from China. As of Feb. 3, all persons returning from Hubei Province in China, as well as symptomatic persons returning from mainland China, will be quarantined for 14 days near a United States airport of entry, per federal orders. For more information visit https://tinyurl.com/19NovCov. MSD has been closely working with the Delaware Division of Public Health to share the most current information regarding the Coronavirus. Click on these links for important, updated information https://tinyurl.com/19NovCovUpdate and https://tinyurl.com/NovCovRTI.

"It's OBVIOUS" Presents: The Dangers of Vaping
The MSD’s Campaign for Kids "It's OBVIOUS" program presents Vaping: What We Do & Don't Know on Wednesday, March 18th from 5:30 - 7:30 p.m. This informative program features guest speaker Albert Rizzo, MD, FACP, pulmonologist and Chief Medical Officer of the American Lung Association, who will share the latest information available on vaping-related illness, prevention initiatives, and what parents and the public need to know. This event is free to the general public and all health care professionals. To register visit https://reg.planetreg.com/DangersOfVaping.

**Certified Medical Office Manager Course**
LAST CHANCE TO REGISTER! Take this important step in your career... The next Certified Medical Office Manager (CMOM) course will be held on Feb 20, 21, 27, and 28, 8:00 am – 4:00 pm at the MSD Conference Center in Newark and at Eden Hill in Dover on April 9, 10, 16, 17, 8:00 am – 4:00 pm. The CMOM curriculum is a complete resource chosen by medical office professionals seeking to expand their skills and excel in a practice leadership role. Whether you are currently running a practice or want to acquire the skills to become a practice leader, the program will explain this role in detailed, easy-to-follow modules. Participants will gain a thorough foundation for managing a successful medical practice. To register visit https://reg.planetreg.com/CMOM2020. Test your practice management knowledge and take a free assessment at http://tinyurl.com/CMOMTest.

**MSD Practice Management Session – Cyber Security**
REGISTRATION OPEN! Please join us for the next MSD Practice Management & Education session on Tuesday, March 24 from 8:00 am – 10:00 am at the MSD Conference Center in Newark, with video conferencing to Bayhealth Hospital Kent Campus. This session will provide an overview of cybercrime, cyber extortion, how you can protect your practice, multi-media liability, and much more. For more information and to register visit https://reg.planetreg.com/2020CyberSecurity.

**Tip #6 - Prepare for E/M Office Visit Changes Coming in 2021**
The AMA has worked with CMS to overhaul the Evaluation and Management (E/M) office visit codes, in order to reduce documentation burdens that interfere with patient care. Physician practices are encouraged to start planning now for the operational, infrastructural, and administrative workflow adjustments that will result from this overhaul effective January 1, 2021. **Tip #8: Guard against fraud & abuse law infractions** - The False Claims Act and other federal and state fraud and abuse laws remain in effect. Although the new E/M office visit coding guidelines allow greater flexibility, practices should continue to document appropriately and guard against inadvertent overbilling. If your practice does bill appropriately under the new E/M documentation guidelines but still receives an overpayment demand, the AMA has resources to help you navigate the audit and appeal process. For more information https://tinyurl.com/AMAAP2019. Look for next week’s Practice Matters for Tip #7.

**Do Your Homebound Patients Need Meals Delivered?**
City Fare offers Meals On Wheels, serving hot nutritious meals to homebound seniors. Qualifying patients must be over 60, homebound, and live in New Castle County. For more information visit www.cityfare.org or call 302-421-3734.

**MSD Holiday Hours**
The Medical Society of Delaware will be closed on Monday, February 17th in honor of Presidents' Day.

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