**Practice Matters**

*Keeping Your Practice Informed Through Weekly Broadcast Fax*

March 5, 2020

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**Reminders**

2020 HIPAA & OSHA TRAINING
Get your 2020 HIPAA & mandatory OSHA training scheduled with MSD Compliance Coordinator Dwayne Downs at 302-366-1023. BLS training coming soon!

"IT'S OBVIOUS" PRESENTS: THE DANGERS OF VAPING
The MSD's Campaign for Kids "It’s OBVIOUS" program presents Vaping: What We Do & Don't Know on Wednesday, March 18th from 5:30 - 7:30 pm. To register https://reg.planetreg.com/DangersOfVaping

CERTIFIED MEDICAL OFFICE MANAGER (CMOM)
April 9, 10, 16, 17
For more information and to register: https://reg.planetreg.com/CMOM2020

CONFERENCE ROOM SPACE
Need a conference room? Contact Patrick Rita at 302-224-5189.

Contact MSD
302-366-1400
MedicalSocietyofDelaware.org
To unsubscribe contact Kristie Stewart at 302-224-5196
Krisitie.Stewart@medsocdel.org

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**DPH Opens Coronavirus Call Center**

As part of the state’s response to the ongoing coronavirus disease 2019 (COVID-19) outbreak that has impacted many countries, including the U.S., the Division of Public Health (DPH) is announcing the opening of a call center at its State Health Operations Center (SHOC) in Smyrna. The call center is open to take questions from the public, schools, medical providers, state agencies and community organizations. Hours of operation will be 8:30 am to 4:30 pm Monday through Friday. Hours may be adjusted to accommodate for peak volume. For more information please visit https://tinyurl.com/COVID19-DEL.

**Delaware Lab Equipped for Coronavirus Testing**

The Delaware Public Health Laboratory in Smyrna is now equipped to test for the coronavirus (COVID-19) disease after weeks of sending samples to the Centers for Disease Control and Prevention (CDC) for testing. The lab will have the ability to turn around tests in approximately a day for COVID-19 and provide either a presumptive positive or negative result. The CDC will provide confirmatory testing. For more information https://tinyurl.com/DELLABC0VID19.

**DPH Investigating Mumps Outbreak**

The Delaware Division of Public Health (DPH) is investigating an outbreak of mumps cases among school-age children in New Castle County. As of March 3, 2020, DPH had identified nine cases of mumps as part of this outbreak, including seven confirmed cases and two probable cases. DPH has been coordinating closely with the impacted schools and school districts since cases were first identified to provide guidance for limiting the spread of illness and to identify any other potential cases. For more information visit https://tinyurl.com/DELMUMPS20.

**MSD Practice Management Session – Cyber Security**

Please join us for the next MSD Practice Management & Education session on **Tuesday, March 24 from 8:00 am – 10:00 am** at the MSD Conference Center in Newark, with video conferencing to Bayhealth Kent Campus. Anahi Santiago, CISM, from ChristianaCare and Sharon Ruth, Healthcare Client Advocate, from MSDIS/USI, will present on cyber-crime, cyber extortion, how you can protect your practice, multi-media liability, and much more. For more information and to register visit https://reg.planetreg.com/2020CyberSecurity.

**Medical Front Office Skills Certificate Program**

For any MSD members who have not yet renewed their MSD membership for 2020, please note that beginning **April 1**, we will begin suspension of our communications, which includes the weekly e-News & Views, the weekly Practice Matters communication to your staff, Legislative e-Updates, and the bi-monthly Delaware Medical Journal. Renew online today or contact Michelle Seymour at (302) 224-4905 or Michelle.Seymour@medsocdel.org.

**Membership Renewal Past Due**

For any MSD members who have not yet renewed their MSD membership for 2020, please note that beginning **April 1**, we will begin suspension of our communications, which includes the weekly e-News & Views, the weekly Practice Matters communication to your staff, Legislative e-Updates, and the bi-monthly Delaware Medical Journal. Renew online today or contact Michelle Seymour at (302) 224-4905 or Michelle.Seymour@medsocdel.org.

**Tip #9 - Prepare for E/M Office Visit Changes Coming in 2021**

The AMA has worked with CMS to overhaul the Evaluation and Management (E/M) office visit codes, in order to reduce documentation burdens that interfere with patient care. Physician practices are encouraged to start planning now for the operational, infrastructural, and administrative workflow adjustments that will result from this overhaul **effective January 1, 2021**.

**Tip #9: Assess financial impact** - Guard against an unanticipated financial impact by understanding the rules in advance and performing a prospective financial analysis. This may help you anticipate a dip or increase in revenue and aid in other practice business decisions. The AMA has resources on when to engage an external advisor to help navigate business issues. For more information please visit https://tinyurl.com/EHROpt. Look for next week’s Practice Matters for Tip #10.