

## In This Issue

- MSD Coronavirus Resources
- President Signs CARES Act Into Law
- US Department of Labor Releases FFCRA Poster
- MSD Telemedicine Guidance Resource
- DEA Issues Opioid Prescribing Guidance
- Aetna's Provider Portal Moves to Availity
- MSD Health Hub Spotlight: CarePortMD

## Reminders

### 2020 HIPAA & OSHA TRAINING

Get your 2020 HIPAA & mandatory OSHA training scheduled with MSD Compliance Coordinator Dwayne Downs at 302-366-1023. BLS training coming soon!

### CERTIFIED MEDICAL OFFICE MANAGER (CMOM)

CMOM scheduled in April has been postponed. New dates to be announced.

### CONFERENCE ROOM SPACE

Need a conference room? Contact Patrick Rita at 302-224-5189.

## Contact MSD

302-366-1400  
MedicalSocietyofDelaware.org

To unsubscribe contact

Kristie Stewart at

302-224-5196

Kristie.Stewart@medsocdel.org

## MSD Coronavirus Resources

The Medical Society of Delaware is here to assist you with guidance on new rules/regulations, provide resources, hear your concerns, and provide answers to your questions. Please visit our MSD Coronavirus Resource page at <https://tinyurl.com/MSDCOVID19> or contact Physician Relations at 302-224-5196.

### President Signs CARES Act Into Law

The Coronavirus Aid, Relief, and Economic Security (CARES) Act allocated \$350 billion to help small businesses keep workers employed amid the pandemic and economic downturn. Known as the Paycheck Protection Program, the initiative provides 100% federally guaranteed loans to small businesses who maintain their payroll during this emergency. For more information please visit <https://tinyurl.com/CareAct2020>.

### US Department of Labor Releases FFCRA Poster

The United States Department of Labor has released a downloadable poster to provide notice to employees regarding their rights under the Families First Coronavirus Response Act (FFCRA). For more information please visit <https://tinyurl.com/20DOLCOVID19>.

### MSD Telemedicine Guidance Resource

With the large number of regulation changes in Telemedicine due to the COVID-19 pandemic, the Medical Society of Delaware has developed "Telemedicine Guidance" on telemedicine/telehealth coverage and CPT billing codes for major payers. MSD will continue to update the guidance information as the regulations change. To view the "Telemedicine Guidance" document, please visit <https://tinyurl.com/MSDTelMedGuide>. For more information on COVID-19, please visit the MSD COVID-19 Resource Page at <https://tinyurl.com/MSDCOVID19>.

### DEA Issues Opioid Prescribing Guidance

The U.S. Drug Enforcement Administration (DEA) late yesterday issued guidance to DEA-registered physicians providing new flexibility for physicians managing patients with opioid use disorder. The new guidance permits physicians and other health professionals with a waiver to prescribe buprenorphine for the treatment of opioid use disorder and to issue these prescriptions to new and existing patients based on an evaluation via telephone. The new policy is effective from March 31 for the duration of the COVID-19 emergency. For more information visit <https://tinyurl.com/DEACOV190pi>.

### Aetna's Provider Portal Moves to Availity

Effective May 1, 2020, Aetna's provider portal will move to Availity. Aetna will no longer use Navinet after May 30, 2020. Those who are currently registered with Availity for another payer can use your existing log-in credentials to get started with Aetna. To register, go to [www.availity.com/aetnaproviders](http://www.availity.com/aetnaproviders). Click on **Register for the Portal today**. For registration guidance or tips, it is recommended to view the demo and quick guides on the Availity registration page at <https://www.availity.com/provider-portal-registration>. For registration assistance, training, etc., contact Availity Client Services at 1-800-AVAILITY (282-4548). **Remit Viewer** – You must be granted the **Claim Status** user role to access. Once granted, you'll be able to view, download, and print electronic versions of your Explanation of Benefits (EOBs).

### MSD Health Hub Spotlight: CarePortMD

MSD is pleased to announce a preferred partnership with CarePortMD. CarePortMD specializes in catalyzing continuity of care by enabling clinicians and patients with retail access, telemedicine, and care coordination services. Their goal is to enable convenient delivery of patient-centric care by taking the headache out of telemedicine for patients and practices alike. CarePortMD provides scheduling services, appointment verification, encounter support and a mobile and web-based video technology platform for physicians and patients to experience seamless 1-click standard telemedicine. When video telemedicine is inadequate, clinicians can schedule patients to be seen remotely at any of our ACME and Safeway-based centers, which feature onsite site pharmacy, live medical technicians, extended hours of operation, diagnostic testing, screening services, EKG, and more. For more information please visit <https://www.careportmd.com/msd/>.