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## Reminders

### 2018 HEALTH SUMMIT:

December 10, 2018 at Christiana Care Ammon Center from 8:00 am – 4:00 pm. To register: <http://reg.planetreg.com/2018HealthSummit>

### MSD MEMBERS RECEIVE DISCOUNTS ON SERVICES

See list of Affinity Partners at <http://tinyurl.com/affinitypartners>

### CONFERENCE ROOM SPACE

Need a conference room? Contact Patrick Rita at 302-224-5189.

### MEDICAL SOCIETY OF DELAWARE INSURANCE SERVICES (MSDIS)

MSDIS offers a complete portfolio of insurance products and services, including medical malpractice, office packages, employee benefits, and personal insurance. For more information visit: <http://www.usi.com/msdis/>

## Contact MSD

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## MSD Practice Management Session: Delaware PMP

**Registration Open!** Please join us for the next MSD Practice Management & Education session on **Tuesday, November 13 from 8:00 am – 10:00 am** at the MSD Conference Center in Newark, DE with video conferencing to Bayhealth at Milford Hospital. This Practice Management Session will focus on the Delaware Prescription Monitoring Program (PMP). All who hold an active Delaware Controlled Substance Registration (CSR) must be registered with the PMP. Find out all the latest on this important program and how to navigate it. Get an overview of Narxcare and learn the latest activities of the PMP Advisory Committee and Addiction Action Committee. To register please visit: <https://reg.planetreg.com/DELAWAREPMP2018>.

## Medical Front Office Skills Certificate Program

The role of the medical office receptionist has changed in recent years. No longer are the duties of front desk personnel limited to answering the phone and making appointments for patients. Certainly no one in the medical office has spare time. Productivity of a staff member depends on the knowledge, skills, and attitude presented by the individual as well as the training provided, how much is absorbed, and applying in practice. MSD, in partnership with Practice Management Institute, is now offering the Medical Front Office Skills Certificate Program. This class will be held at two locations, **October 16 & 17, 2018 from 9:00 am – 5:00 pm at the MSD Conference Center in Newark**, and on **November 8 & 9, 2018 at the Eden Hill Medical Center in Dover, DE**. This program will cover- customer service, communication techniques, data collection, medical terminology, front desk operations, insurance basics, billing and collections, compliance, and much more. For more information and to register visit: <https://reg.planetreg.com/MFOS2018>.

## DPH Officials Announce First West Nile Virus Death Since 2012

Division of Public Health (DPH) officials announced that a 73-year-old New Castle County man has died after becoming infected with West Nile Virus (WNV). The individual had been hospitalized since late August; he passed away this week. This is Delaware's first WNV-related death since 2012, when a 76-year-old New Castle County woman died from the disease. DPH has confirmed five cases of WNV this year. Of the confirmed cases, all are men, four are New Castle County residents (including the individual who passed away) and one is a Sussex County resident. Their ages range from 57 to 75 years old. For more information visit: <https://tinyurl.com/WNVDeath>.

## DPH Urging Residents to Get Vaccinated Against Flu Now

While the "official" start of flu season is still two weeks away, the Division of Public Health (DPH) is urging residents not to wait to get vaccinated. Four cases of the flu now have been confirmed, and with at least one case in each county, flu is now statewide in Delaware. In addition to the two cases of influenza announced last week, one in a Sussex County woman and one in a New Castle County woman, a 40-year-old Kent County woman has since been diagnosed with Influenza Strain B. None of the women were hospitalized, but DPH is now confirming its first flu-related hospitalization in a 38-year-old New Castle County man. <https://tinyurl.com/Flu18-19>.

## MSD 2019 Group Membership Discount

Solo or group practices can take advantage of MSD's group membership discount program and save 10% on 2019 dues! Solo practitioners - get creative and form your own network of physicians to qualify (such as your call group). All physicians within the group must be members of MSD to qualify. Eligibility for the group discount is contingent upon membership application approval for those who are not currently members. Groups must be enrolled in the program by November 2, 2018. Groups who participated in the program in previous years must reapply annually. If your group is interested, please contact [Mary.LaJudice@medsocdel.org](mailto:Mary.LaJudice@medsocdel.org) or (302) 224-5183 to enroll.

## Watch For Scams in Florence's Wake

In the wake of widespread damage caused by Hurricane Florence, the Investor Protection Unit (IPU) of the Delaware Department of Justice cautions investors to watch out for opportunistic investment or charitable scams. The Investor Protection Unit reminds investors to watch for red flags of hurricane-related scams, including unsolicited email, social media messages, crowdfunding pitches or telephone calls promoting investment pools or bonds to help storm victims. For more information visit: <https://tinyurl.com/FlorenceScam>.