



MSD IN ACTION DURING COVID-19
Why Membership Matters

A list of high level activities MSD pushed forward during the COVID-19 Pandemic.

COMMUNICATIONS

MSD continues to be the go-to-source for important, up-to-date information you need to maneuver and work through our new normal brought on by COVID-19. We monitored, researched, and vetted alerts, messages, and policy changes from those shared from all sectors of health care, government, and the community to ensure you were provided reliable material that is pertinent to you, your patients, staff, and practice.

KNOWLEDGE IS KEY

Facilitated weekly conference calls directly with our State's public health leaders to answer your most pressing questions about COVID-19 testing supplies and protocols, risk, PPE, use of telemedicine, and return to work. MSD fielded 673 questions over a course of two months from Delaware physicians and their staff.

TELEMEDICINE

MSD shared our expanded list of carefully vetted telemedicine service vendors and information of a mini grant opportunity to help offset start-up costs of implementation. MSD was the source for quick access to these vendors for you to quickly pivot to virtual office visits and minimize risk of exposure. MSD also created "*Telemedicine Support Guidelines for COVID-19*," which is continually updated for physicians to have the most up-to-date information on telemedicine and its use and to help answer your questions.

SELF-INSURED PLANS

Many calls and emails are received on a daily basis asking for help to navigate the complicated world of insurance. Along with the American Medical Association, Health & Human Services, our federally elected officials, and other state leaders, MSD continues to advocate on reimbursement by ERISA/self-insured plans, especially with regard to telemedicine services. As a result of our strong advocacy work, Congresswoman Lisa Blunt Rochester co-sponsored H.R. 6644, the *Health Care at Home Act*, which would require ERISA plans to cover telehealth services during COVID-19.

IMMUNITY PROVISIONS

MSD continues to urge our Governor on the need to implement immunity provisions during this time of crisis. Health care workers are putting their lives at risk to care for patients during this pandemic. It is not a time to worry about legal actions.

HELP FOR INTERNATIONAL MEDICAL GRADUATES

With Delaware and the country needing to deploy every available physician to combat COVID-19, MSD has been advocating with our federal legislators for International Medical Graduates to help make that happen. Groundwork has been laid that provides unused Visas to physicians and nurses to keep these health care professionals practicing and ensure an adequate workforce.

FINANCE

Timely information was publicized and your questions answered on financial relief through loans and grant opportunities.

REMAINING A VITAL PLAYER

MSD continued its involvement by participating on weekly calls with the Governor and hospital leaders as the State prepared for patient surge, discussed testing strategy, and how to address our challenge with the vast community spread of infection in Sussex County. MSD was represented on the State's Testing Subcommittee.

SUPPLIES

Through an exclusive contract with Dealmed, MSD has provided a resource to our members who were in short supply of needed PPE during this pandemic.

RESOURCE

Guidance for Reopening Medical Practices was developed in joint collaboration with the Delaware Division of Public Health to guide you on how to safely and effectively reopen your practice to care for your patients and minimize the risk of exposure. Our Coronavirus resource page on the MSD website serves as a one-stop-shop for the information, forms, and data you need.

What's the value of membership worth for you? Join Today!

Contact the MSD Membership Department at (302) 224-4905 or Michelle.Seymour@medsocdel.org